

Art. 1 - The Customer that makes a reservation, on his own behalf on the web, telephone channels or through our staff, stipulates a contract with the Parking Andros company concerning the provision, use and occupation of a car or motorbike space, for a fee better defined in the price list, calculated on the basis of the time of occupation and the type of parking spot reserved.

Art. 2 - Both in the case of booking an indoor or an uncovered parking space, the Customer must hand over the keys to his vehicle to the staff present or leave them inside the car, communicating the time of collection of the car. **The Customer who purchases the uncovered parking space accepts the possibility that his vehicle, for reasons of limited capacity of the Company's premises, may be temporarily transferred to the secondary office located in Trapani - Via Giovanni Gentile, provided that it is returned to the main office for delivery at the indicated time. Any changes to the collection time of your vehicle must be communicated with at least two hours notice.** The Customer that uses an uncovered parking space, unless expressly agreed with the staff, will not be able to use his car during hours when the staff is not present.

Art. 3 - We are not responsible for damages caused by third parties and thefts: in this case the Customer must immediately contact the Public Security Authority before moving the vehicle and leaving the car park. For damages proven to be caused by the Company or by its employees, we will only be liable if the Customer reports the fact before moving the vehicle and leaving the car park and shows the booking confirmation or receipt, under penalty of forfeiture of any claim.

Art. 4 - Payment of the price for parking must be made via the website in the case of online booking or at the check-in, at in any case before the collection of the vehicle. If the vehicle is collected at a later time than what was paid in advance, the amount to be paid to the Company will be quantified. In the event that the vehicle is collected before the check-out time, no refunds will be made if a tax document has already been issued. The Customer may, at the time of payment, request the issuance of an invoice for the amount paid. In case of non-payment of the amounts foreseen by the tariffs in force, the right of retention of the vehicle will be exercised.

Art. 5 - In case of non-acceptance of the conditions displayed inside the car park and contained in the aforementioned regulation, the Customer is free to leave without any compensation, provided this occurs without delay. It will be possible to cancel the reservation without penalty within 24 hours of the entry time, under penalty of paying 50% of the total amount of the reservation.

Art. 6 - When parking his vehicle, the Customer is required to respect the instructions of the staff and in the event that they occupy a second parking space due to even partial invasion, the double rate will be applied. All cars that have a total weight of more than 1,800 kg or only electric powered cars and which have

reserved a covered parking space, will automatically be placed in an uncovered parking space.

Art. 7 - Inside the car park, traffic is ONLY observed at walking pace, the Customer is required to scrupulously observe the existing signs, the legal provisions in force and any indications of the staff on duty in order to allow a reminder handling of any parking operations. Any damage caused by the Customer to the equipment or structures of the parking area will be at his expense. The service may be suspended due to force majeure.

Art. 8 - Violations of the rules contained in this regulation, as well as legislative provisions, repeated failures to comply with the instructions or recommendations of the parking staff, result in the Customer being EXCLUDED from further use of the car park and, if a season ticket holder, the immediate termination of the agreement. The Parking Andros company will be able to update this regulation without communicating any notice to customers, ensuring that the most recent version is displayed on its website and on the noticeboard of the car park itself.

Art. 9 - Pursuant to EU Regulation 2016/679, each party expressly allows the other party to communicate their data to third parties, if such communication is necessary according to the obligations, rights and obligations connected to the execution of this Contract, or makes the management of the relationships deriving from it easier. Inside the car park there is a video surveillance system used exclusively to pursue the purposes of safety and protection of people and assets of the management system as well as to verify timely compliance with the provisions of these Parking Regulations.

IT IS PARTICULARLY FORBIDDEN:

- SMOKING, LIGHTING AND USING FIRES.
- UNLOAD AND STORE OBJECTS OF ANY KIND, ESPECIALLY FLAMMABLE OBJECTS.
- TOP UP FUEL, CARRY OUT REPAIRS, OIL CHANGES, VEHICLE WASHING, CHARGE BATTERIES OR ACCUMULATORS.
- DRAIN THE COOLING WATER, POUR LIQUIDS OR MATERIAL OF ANY NATURE ONTO THE FLOOR.
- LEAVE THE ENGINE RUN FOR LONGER THAN STRICTLY NECESSARY AND SOUND THE HORN.
- PARK VEHICLES WITH FUEL LEAKS FROM THE TANK OR OTHER DEFECTS LIKELY TO CAUSE DAMAGE TO THE CAR PARK OR SOIL THE PAVEMENT.
- PARK VEHICLES WITHOUT A REGULATORY OR AUTHORIZED REPLACEMENT LICENSE PLATE, WITHOUT SPECIFIC CONSENT FROM THE COMPANY.
- PARK VEHICLES ON TRANSIT LANES AND IN FRONT OF EMERGENCY EXITS OR, IN ANY CASE, OBSTRUCT TRAFFIC.